

Developing Performance Standards for Academic Reference Librarians
A professional development workshop sponsored by InULA
April 23, 1999, IU South Bend

The Indiana University Librarians Association (InULA) is sponsoring a Professional Development workshop entitled Developing Performance Standards for Academic Reference Librarians. It will be presented by Lila Fredenburg, IU Libraries' Human Resources Officer. Attendees who would gain the most from this workshop would be academic librarians whose responsibilities include a major portion of time spent in reference work. Nevertheless, skills concepts and methods for developing performance standards would also appeal to librarians in other areas such as library instruction and even technical services.

The workshop will be held at Indiana University South Bend in Northside Hall, Room 135 from 9:00 AM to 4:00 PM. A box lunch and refreshments will be provided. This program costs \$10.00 for non-InULA members and is free to InULA members. Librarians from all Indiana academic libraries are encouraged to attend. Workshop attendance is limited to 25 people. Registration deadline is April 1st. To register for the workshop, send the completed information form below (via mail, please, not email) and, if applicable, a check (made payable to InULA) to:

Carol Rusinek
Indiana University Northwest Library
3400 Broadway
Gary, Indiana 46408
Phone: 219-980- 6547

This workshop is funded by an InULA Professional Development Grant.

NAME _____

LIBRARY _____

ADDRESS _____

CITY _____

STATE _____ ZIP CODE _____

WORK PHONE # _____

InULA MEMBER _____ YES _____ NO

VEGETARIAN LUNCH _____ YES