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# Factors Affecting LMS Tool Use in Online Classes

**Analysis of Faculty Use in University Systems**

Susan Brudvig

February 2019

# My Objectives Today

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## Introduce

- Introduce you to analytic techniques possible with LMS data
- Discuss my role in a larger study of LMS use at the university

## Work Completed

- Identified the factors which contribute to tools enabled in online classes.
  - More tools enabled in online classes that are
    - Liberal arts
    - Upper level u/grad
    - Teaching campuses
  - LMS tools more likely to enabled in online classes at **teaching campuses** (i.e., the regionals) compared to **research campuses**, after controlling for discipline, course level, time trend and class size. (Table 6.)

## Current Status

- Cluster analysis
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  - *Computers & Education* or *Teaching in Higher Education*

# Research Design

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## Study Design

- Non-experimental case study

## Unit of Analysis

- Online courses (Oncourse)

## Data

- LMS logs of >5K online courses offered over 8 semesters
  - ~225K Oncourse sites
  - ~160K actual course sites
  - ~11K were online courses
    - OI, OA, WW codes
  - ~5K online classes were active, had 10+ students, & had tools enabled
- 5,346 online courses, which enrolled 153,531 students at eight different campuses

## Variables

- Classes categorized by
  - *Discipline* – STEM, Professions, Liberal Arts
  - *Course level* – lower u/grad, upper u/grad, graduate
  - *Campus type* – research campus or teaching campus
- Tools enabled in each course
  - Coded by presence or absence (1,0)
  - Index variables to reflect
    - Variety of tools (i.e., the number or frequency)
    - Types of tools (student-content or student-other, see Moore, 1989)
- Covariates
  - Class size
  - Time trend

**Table 1.**  
*Disciplines Aligned to Biglan Classification (Top Panel) and Subject Areas (Bottom Panel)*

<b>Discipline:</b>	STEM	Liberal Arts	Professions
<b>Biglan:</b>	Hard-Pure-Life Hard-Pure-Non-Life Hard-Applied-Non-Life	Soft-Pure-Life Soft-Pure-Non-Life	Soft-Applied-Life Soft-Applied-Non-Life
<b>Subjects:</b>	Biological Sciences Chemistry Computer Science Earth Science Engineering Environmental Studies Information Systems Mathematics Statistics Technology (all fields)	Art, Music, Theatre Communications English Humanities Interdisciplinary Studies Languages Liberal Arts & Sciences Philosophy Social Sciences	Business Education Health Professions Journalism & Speech Law & Public Administration Library Science Parks & Recreation Social Service Professions

**Note:** The sample contained no Hard-Applied-Life courses, such as medicine or dentistry, which are clinical, non-STEM Professions.

## Table 2.

### *LMS Tools by Enablement and Interaction Type*

<b>Default Tools</b> (i.e., Level 0)	<b>Available Tools</b> (i.e., Level 1)
<i>Content Tools</i>	<i>Content Tools</i>
Syllabus	Calendar
Resources	Modules & Lessons
Library Resources	Podcasts
<i>Interaction Tools</i>	News
Announcements	Web Content
Assignments	eTexts
Gradebook	Publisher DLTs
Messages	Student-Generated Content
	<i>Interaction Tools</i>
	Dropbox
	Tests & Surveys
	Post'em
	Virtual Office
	Email
	Forums
	Chat Room

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**Table 3.**  
*Summary Statistics of Online Course Sample*

	Distribution		Class Size		LN of Class Size	
	Frequency	Percent	Mean	Median	Mean	Median
Total (N)	5,346	100.0%	28.7	25	3.22	3.22
<b>Disciplines</b>						
STEM	927	17.3%	29.5	25	3.22	3.22
Liberal Arts	1,570	29.4%	31.7	26	3.32	3.26
Professions	2,849	53.3%	26.8	24	3.16	3.18
<b>Course Level</b>						
UG Lower	2,478	46.4%	31.6	26	3.31	3.26
UG Upper	1,542	28.8%	29.2	25	3.23	3.22
Graduate	1,326	24.8%	22.6	21	3.03	3.04
<b>Campus</b>						
Research	3,194	59.7%	29.5	24	3.22	3.18
Teaching	2,152	40.3%	27.5	25	3.21	3.22

## Table 4.

### *ANCOVAs and Estimated Marginal Means*

	Total Tool Variety	Enablement		Tool Type	
		Default	Available	Content	Interaction
<b>Model Test</b>					
Overall $F_{7, 5338}$	39.2***	19.2***	76.2***	25.1***	56.6***
<b>Between-Subjects Tests</b>					
<i>Factors</i>					
Disciplines $F_{2, 5338}$	18.5***	11.5***	9.7***	22.1***	9.9***
Course Level $F_{2, 5338}$	55.0***	19.9***	100.2***	23.9***	140.2***
Campus Type $F_{1, 5338}$	32.4***	24.7***	95.2***	79.9***	1.4
<i>Covariates</i>					
Time Trend $F_{1, 5338}$	0.4	8.7**	1.2	2.1	0.0
Class Size $F_{1, 5338}$	3.7	18.1***	0.2	0.3	6.2*
<b>Grand Mean</b>					
<i>Disciplines</i>					
STEM	8.55 <sub>a</sub>	6.29 <sub>a</sub>	2.25 <sub>a</sub>	3.23 <sub>a</sub>	5.31 <sub>a</sub>
Liberal Arts	9.01 <sub>b</sub>	6.46 <sub>b</sub>	2.55 <sub>b</sub>	3.47 <sub>b</sub>	5.54 <sub>b</sub>
Professions	8.72 <sub>a</sub>	6.30 <sub>a</sub>	2.42 <sub>b</sub>	3.25 <sub>a</sub>	5.47 <sub>b</sub>
<i>Course Level</i>					
UG Lower	8.81 <sub>a</sub>	6.22 <sub>a</sub>	2.60 <sub>a</sub>	3.17 <sub>a</sub>	5.65 <sub>a</sub>
UG Upper	9.13 <sub>b</sub>	6.36 <sub>b</sub>	2.78 <sub>a</sub>	3.39 <sub>b</sub>	5.74 <sub>a</sub>
Graduate	8.33 <sub>c</sub>	6.47 <sub>c</sub>	1.85 <sub>b</sub>	3.39 <sub>b</sub>	4.94 <sub>b</sub>
<i>Campus</i>					
Research	8.59 <sub>a</sub>	6.43 <sub>a</sub>	2.17 <sub>a</sub>	3.17 <sub>a</sub>	5.42 <sub>a</sub>
Teaching	8.93 <sub>b</sub>	6.27 <sub>b</sub>	2.66 <sub>b</sub>	3.46 <sub>b</sub>	5.46 <sub>a</sub>

**Note:** Model F-value is for a univariate ANCOVA with 3 groups (disciplines, course level, campus type), controlling for the time trend & class size. Pairwise multiple comparisons were computed with a Bonferroni adjustment, and the subscript letter denotes the subset of means within a group that do not differ. Means are estimated at the covariates and may differ from simple means reported elsewhere. (n = 5346)

## Table 5.

### Course Tool Enablement by Discipline, Course Level, and Campus

	Total (n=5346)	Discipline				Course Level				Campus		
		$\chi^2(df=2)^\dagger$	STEM (n=927)	LibArts (n=1570)	Prof (n=2849)	$\chi^2(df=2)^\dagger$	UG Lower (n=2478)	UG Upper (n=1542)	Grad (n=1326)	$\chi^2(df=1)^\dagger$	Research (n=3194)	Teaching (n=2152)
<b>Default Tools</b>												
Syllabus (c)	96.4%	28.2*	95.7% <sub>a</sub>	98.5% <sub>b</sub>	95.4% <sub>a</sub>	6.7	95.9% <sub>d</sub>	97.4% <sub>d</sub>	96.0% <sub>d</sub>	4.3	96.8% <sub>g</sub>	95.7% <sub>g</sub>
Resources (c)	93.5%	8.4	91.5% <sub>a</sub>	94.4% <sub>a</sub>	93.7% <sub>a</sub>	31.7*	91.8% <sub>d</sub>	93.6% <sub>d</sub>	96.5% <sub>e</sub>	10.0*	94.4% <sub>g</sub>	92.2% <sub>h</sub>
Library Resources (c)	67.1%	33.5*	59.4% <sub>a</sub>	66.8% <sub>b</sub>	69.7% <sub>b</sub>	97.8*	62.0% <sub>d</sub>	66.0% <sub>e</sub>	77.8% <sub>f</sub>	19.0*	69.4% <sub>g</sub>	63.7% <sub>h</sub>
Announcements (o)	95.7%	20.0*	97.2% <sub>a</sub>	96.9% <sub>a</sub>	94.6% <sub>b</sub>	2.6	95.4% <sub>d</sub>	95.7% <sub>d</sub>	96.5% <sub>d</sub>	2.4	95.4% <sub>g</sub>	96.2% <sub>g</sub>
Assignments (o)	86.4%	1.4	85.7% <sub>a</sub>	85.9% <sub>a</sub>	86.9% <sub>a</sub>	28.6*	83.7% <sub>d</sub>	88.2% <sub>e</sub>	89.3% <sub>e</sub>	43.8*	89.0% <sub>g</sub>	82.6% <sub>h</sub>
Gradebook (o)	97.8%	9.8	97.5% <sub>a</sub>	96.9% <sub>a</sub>	98.3% <sub>a</sub>	14.7*	97.1% <sub>d</sub>	98.9% <sub>e</sub>	97.7% <sub>d</sub>	2.1	98.0% <sub>g</sub>	97.4% <sub>g</sub>
Messages (o)	96.3%	13.3*	96.3% <sub>a,b</sub>	94.8% <sub>b</sub>	97.0% <sub>b</sub>	13.8*	95.4% <sub>d</sub>	96.4% <sub>d,e</sub>	97.7% <sub>e</sub>	52.9*	97.8% <sub>g</sub>	94.0% <sub>h</sub>
<b>Available Tools</b>												
Calendar (c)	13.4%	86.6*	20.2% <sub>a</sub>	16.4% <sub>b</sub>	9.5% <sub>c</sub>	81.7*	15.8% <sub>d</sub>	15.7% <sub>d</sub>	6.0% <sub>e</sub>	0.0	13.4% <sub>g</sub>	13.2% <sub>g</sub>
Modules & Lessons (c)	29.2%	62.9*	21.3% <sub>a</sub>	35.8% <sub>b</sub>	28.2% <sub>c</sub>	41.6*	28.2% <sub>d</sub>	35.0% <sub>e</sub>	24.4% <sub>f</sub>	296.3*	20.4% <sub>g</sub>	42.2% <sub>h</sub>
Podcasts (c)	4.4%	1.1	4.9% <sub>a</sub>	4.5% <sub>a</sub>	4.1% <sub>a</sub>	0.8	4.5% <sub>d</sub>	4.5% <sub>d</sub>	3.9% <sub>d</sub>	2.3	4.0% <sub>g</sub>	4.9% <sub>g</sub>
News (c)	1.0%	11.2	0.4% <sub>a</sub>	0.5% <sub>a</sub>	1.4% <sub>a</sub>	1.8	0.9% <sub>d</sub>	1.2% <sub>d</sub>	0.8% <sub>d</sub>	1.7	1.1% <sub>g</sub>	0.7% <sub>g</sub>
Web Content (c)	2.5%	12.6*	1.8% <sub>a</sub>	3.6% <sub>b</sub>	2.0% <sub>a</sub>	1.6	2.2% <sub>d</sub>	2.9% <sub>d</sub>	2.5% <sub>d</sub>	4.5	2.1% <sub>g</sub>	3.0% <sub>g</sub>
eTexts (c)	3.4%	9.6	1.9% <sub>a</sub>	4.3% <sub>a</sub>	3.4% <sub>a</sub>	16.4*	4.1% <sub>d</sub>	3.8% <sub>d</sub>	1.7% <sub>e</sub>	44.2*	2.0% <sub>g</sub>	5.4% <sub>h</sub>
Publisher DLTs (c)	2.6%	194.7*	9.3% <sub>a</sub>	0.8% <sub>b</sub>	1.5% <sub>b</sub>	61.1*	4.3% <sub>d</sub>	2.1% <sub>e</sub>	0.2% <sub>f</sub>	113.6*	0.7% <sub>g</sub>	5.5% <sub>h</sub>
Student-Generated (c)	12.1%	44.4*	8.5% <sub>a</sub>	16.6% <sub>b</sub>	10.9% <sub>a</sub>	10.6	10.9% <sub>d</sub>	14.3% <sub>d</sub>	11.9% <sub>d</sub>	44.1*	9.7% <sub>g</sub>	15.8% <sub>h</sub>
Dropbox (o)	13.1%	36.0*	7.4% <sub>a</sub>	15.7% <sub>b</sub>	13.6% <sub>b</sub>	0.5	13.3% <sub>d</sub>	13.4% <sub>d</sub>	12.6% <sub>d</sub>	7.7	14.2% <sub>g</sub>	11.6% <sub>g</sub>
Tests & Surveys (o)	53.9%	28.0*	55.2% <sub>a</sub>	58.9% <sub>a</sub>	50.7% <sub>b</sub>	598.4*	61.6% <sub>d</sub>	66.3% <sub>e</sub>	25.0% <sub>f</sub>	59.3*	49.6% <sub>g</sub>	60.3% <sub>h</sub>
Post'em (o)	0.9%	7.1	1.4% <sub>a</sub>	1.2% <sub>a</sub>	0.6% <sub>a</sub>	18.7*	1.5% <sub>d</sub>	0.2% <sub>e</sub>	0.7% <sub>d,e</sub>	0.1	0.9% <sub>g</sub>	1.0% <sub>g</sub>
Virtual Office (o)	1.1%	63.1*	3.5% <sub>a</sub>	1.3% <sub>b</sub>	0.3% <sub>c</sub>	36.1*	2.1% <sub>d</sub>	0.6% <sub>e</sub>	0.1% <sub>e</sub>	48.2*	0.3% <sub>g</sub>	2.4% <sub>h</sub>
Email (o)	2.7%	4.2	3.3% <sub>a</sub>	3.0% <sub>a</sub>	2.3% <sub>a</sub>	1.3	2.9% <sub>d</sub>	2.3% <sub>d</sub>	2.7% <sub>d</sub>	10.7*	2.1% <sub>g</sub>	3.5% <sub>h</sub>
Forums (o)	65.8%	60.3*	59.3% <sub>a</sub>	73.2% <sub>b</sub>	63.8% <sub>a</sub>	188.5*	70.4% <sub>d</sub>	71.7% <sub>d</sub>	50.3% <sub>e</sub>	154.2*	59.2% <sub>g</sub>	75.6% <sub>h</sub>
Chat Room (o)	37.9%	88.5*	40.8% <sub>a</sub>	46.3% <sub>b</sub>	32.3% <sub>c</sub>	161.2*	43.1% <sub>d</sub>	42.2% <sub>d</sub>	23.2% <sub>e</sub>	54.9*	33.8% <sub>g</sub>	43.9% <sub>h</sub>

† A Bonferroni adjustment was made for the chi-squared proportion difference tests for each categorical variable. This lowered the p-value of the individual chi-squared tests from 0.05 to 0.0023 (i.e., 0.05/22), with significance represented by an asterisk (\*), such that a chi-squared value ( $df = 2$ )  $\leq 12.21$  is ns and a chi-squared value ( $df = 1$ )  $\leq 9.35$  is ns.

## Table 6.

### Logistic Regressions Predicting Enablement of Four Available LMS Tools

	<u>Modules &amp; Lessons</u>		<u>Tests &amp; Surveys</u>		<u>Chat Rooms</u>		<u>Forums</u>	
	<i>B</i>	<i>OR</i>	<i>B</i>	<i>OR</i>	<i>B</i>	<i>OR</i>	<i>B</i>	<i>OR</i>
<b><i>Discipline</i></b>								
STEM	-0.335	0.715***	-0.130	0.878**	-0.012	0.988	-0.364	0.695***
Liberal Arts	+0.227	1.254***	-0.129	0.879**	+0.155	1.167***	+0.176	1.193***
Professions	+0.109	1.115*	+0.259	1.296***	-0.143	0.867***	+0.187	1.206***
<b><i>Course Level</i></b>								
UG Lower	-0.311	0.733***	+0.495	1.640***	+0.205	1.228***	+0.263	1.301***
UG Upper	+0.188	1.207***	+0.661	1.937***	+0.271	1.311***	+0.326	1.386***
Graduate	+0.123	1.131*	-1.156	0.315***	-0.476	0.621***	-0.590	0.555***
<b><i>Campus Type</i></b>								
Research	-0.585	0.557***	-0.026	0.975	-0.089	0.914**	-0.251	0.778***
Teaching	+0.585	1.795***	+0.026	1.026	+0.089	1.094**	+0.251	1.286***
<b><i>Covariates</i></b>								
Time Trend	+0.040	1.041**	+0.043	1.044***	-0.098	0.907***	+0.030	1.031*
Class Size (ln) ‡	+0.283	1.328***	+0.558	1.747***	+0.032	1.033***	-0.336	0.715***
Constant	-1.052	0.349***	-0.266	0.767***	-0.056	0.946	+0.439	1.550***
<b><u>Nagelkerke R<sup>2</sup></u></b>	0.106		0.175		0.063		0.083	

Each tool has sample size, n = 5346 † The natural log of class size is mean-centered for interpretability.

**Note:** Deviation (effect) coding is used (Menard, 2009). OR is the Odds Ratio, which is Exp (B).

\*p < 0.05, \*\*p < 0.01, \*\*\*p < 0.001

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# Cluster Analysis

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## Decision Problems

- Variable selection decision
  - Poor treatment in applied areas
  - Most methods are single variable and are sub-optimal
- Number of clusters decision
  - Decision is made in isolation from variable selection
- Evaluate variables and clusters *jointly*

Brudvig et al., 2019 (forthcoming), in *Journal of Marketing Analytics*

## Data Problems

- Scales
  - Interval or better assumed for most methods, e.g, *K*-means
  - Binary data (0,1) performs better with *K*-median partitioning methods

Brusco et al., 2016, in *Psychological Methods*

# Cluster Solutions

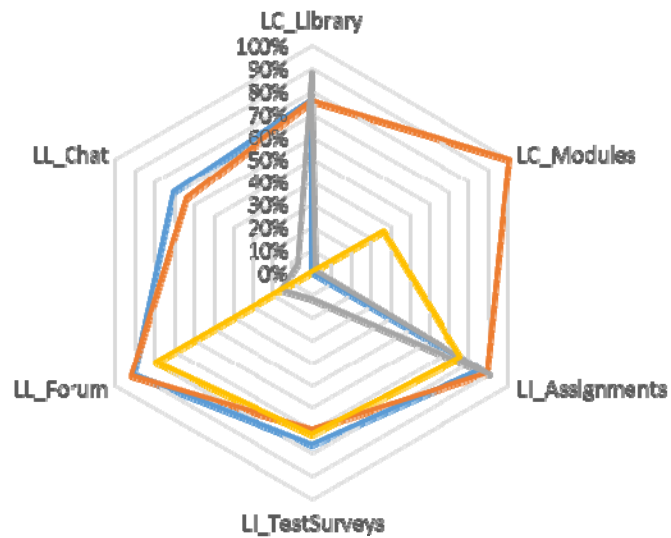
*Joint Selection* (Brudvig et al., 2019)

*Binary Data* (Brusco et al., 2016)

**6 variables**

**4 clusters**

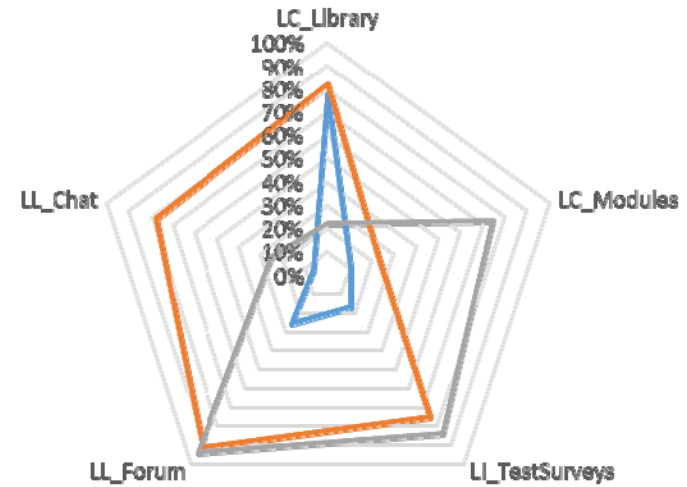
Cluster 1 Cluster 2 Cluster 3 Cluster 4



**5 variables**

**3 clusters**

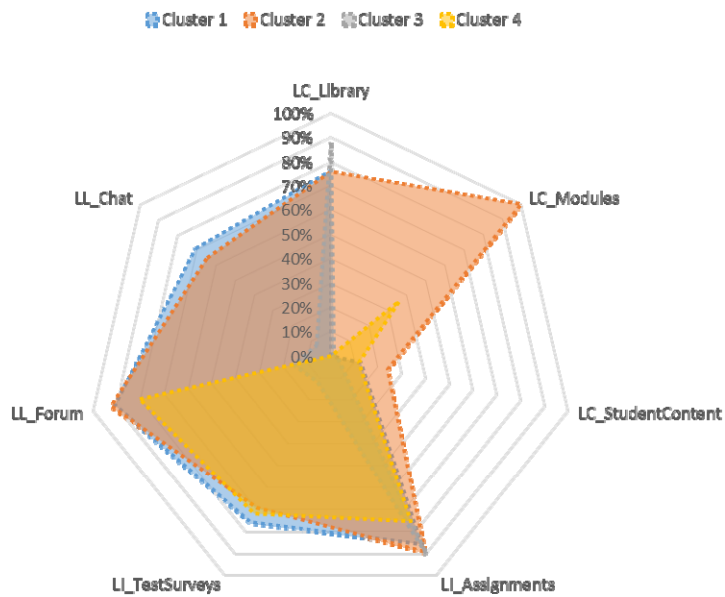
Cluster 1 Cluster 2 Cluster 3



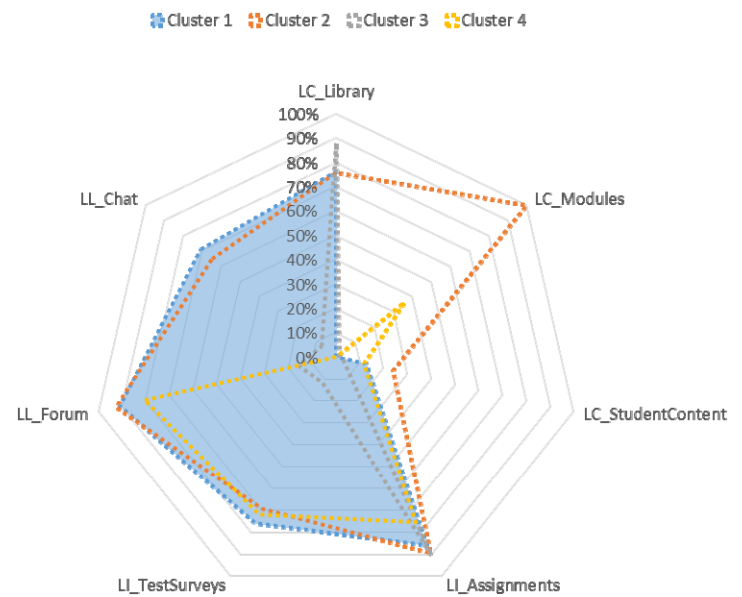
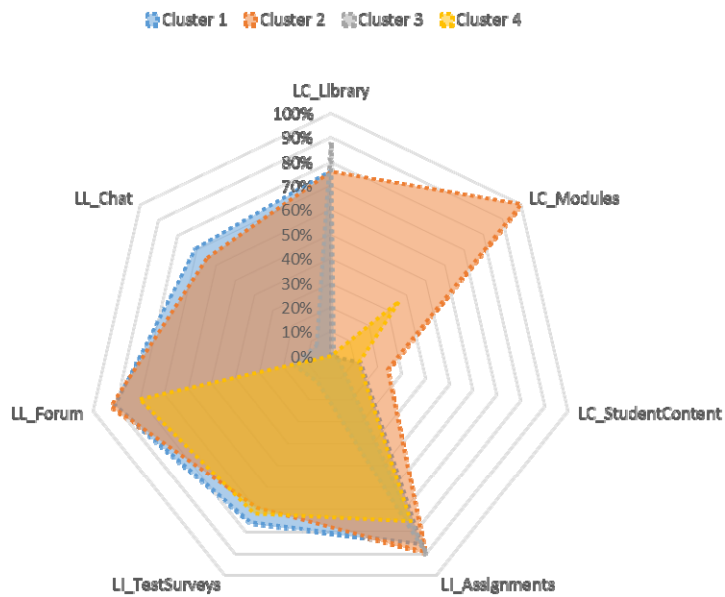
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# Back-up

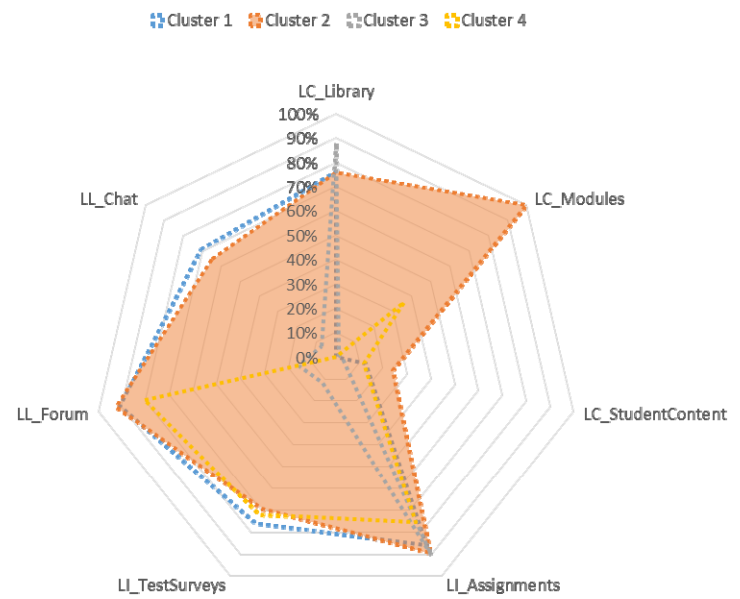
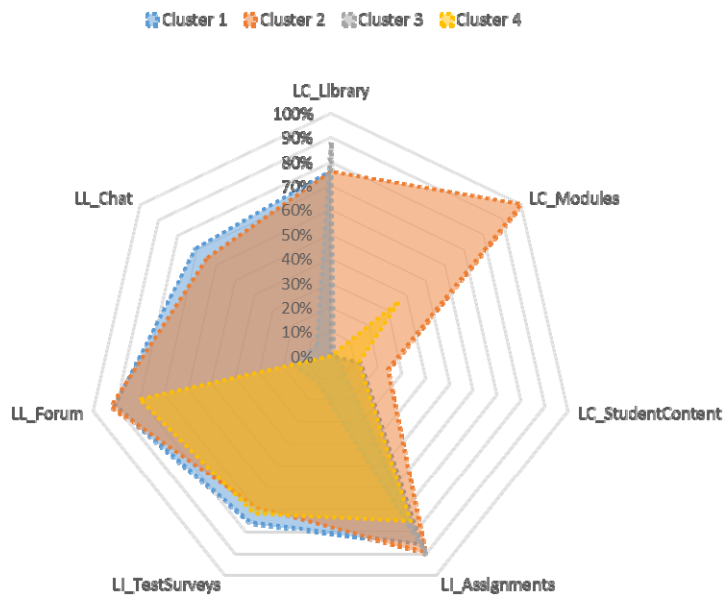
# 4-cluster, 6-variable solution



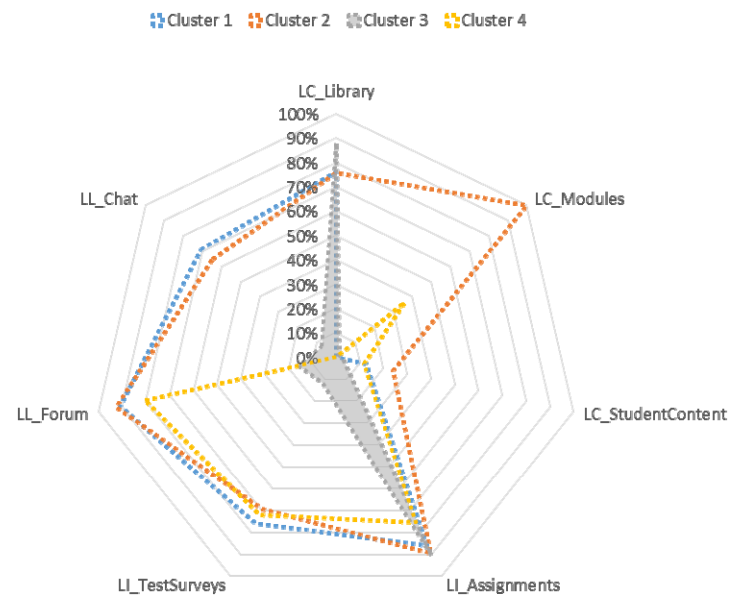
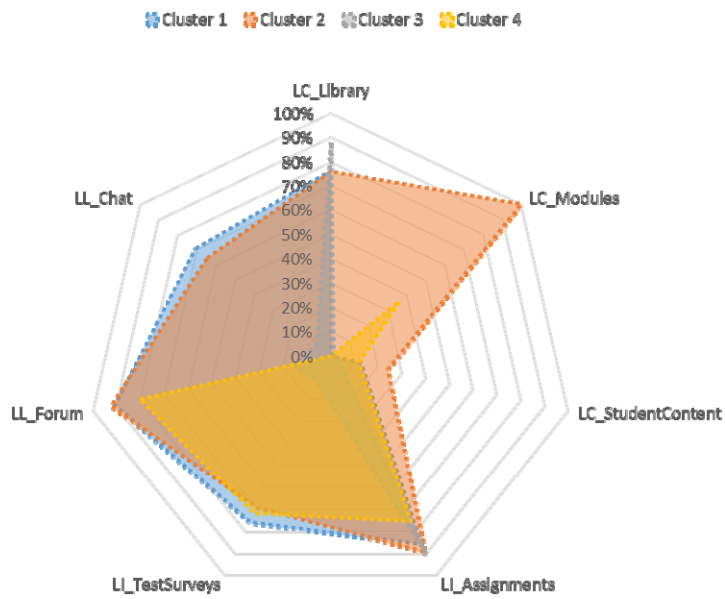
# 4-cluster, 6-variable solution



# 4-cluster, 6-variable solution



# 4-cluster, 6-variable solution



# 4-cluster, 6-variable solution

